

Marquette County Transit Authority

1325 Commerce Drive

Marquette, MI 49855

Board Meeting Minutes of May 16th, 2019

May 16th, 2019

Call to Order

Bosio Boyd Etelamaki Grund Kasper Nankervis

Tollefson

Krah and LaRue's absences are excused.

Others present: Geller, Operations Klein, Director Koski, Finance Richer, Operations

Minutes

Bosio made a motion to approve the meeting minutes of April 18th, 2019 as presented. Kasper supported. Unanimously approved

Consent Agenda

Tollefson made a motion to approve the Consent Agenda as presented. Grund supported. Unanimously approved.

Agenda

Bosio made a motion to approve the Agenda as presented. Kasper supported. Unanimously approved.

Public Comment

None

Action Items

1. Klein recommended that Geller was added to the account as a check signer. Tollefson made a motion to add Geller as a check signer. Boyd supported. Unanimously approved.
2. Letter from passenger was provided to all board members: This letter was in regards to a passenger being left at a location when she had scheduled a door to door ride. Dispatch has been directed to never leave a passenger. Dispatchers were also counselled to be patient and professional no matter the level of difficulty during a situation with a passenger. Klein was in contact with the passenger and explained to her the corrective action and that the Board of Directors would be informed of the situation.
3. Letter from County Commissioner: Klein discussed that she has not heard from this passenger in years and that this passenger has not been refused service. This passenger does not always pay

when she is picked up but has never been refused service. Discussion was had and the Board of Directors has directed Klein to write back to the County Commissioners to explain the situation in detail. The board of directors also discussed other ways to help this passenger with perhaps donating tickets or reaching out to a group that could help with the purchase of tickets.

Public Comment:

None

Adjournment:

Bosio made a motion for adjournment at 6:26 p.m. Kasper supported. Unanimously approved. Nankervis adjourned the meeting at 6:26 p.m.

Sincerely,

April Koski, Finance